

## INFORMATION ON THE PROCESSING OF PERSONAL DATA FOR THE FOR USERS OF THE SITE [www.temakinho.com](http://www.temakinho.com)

In carrying out our activities we pay the utmost attention to the security and confidentiality of the personal data of our users and customers, in compliance with the applicable legislation on the protection of personal data and according to the principles of necessity, correctness, lawfulness, proportionality and transparency. Below is information on how we process your personal data. It should be noted that this information does not apply to the processing of data carried out by or through third-party web pages to which this Site contains the link, as we do not have any kind of influence or control over their configuration and content. We therefore recommend that you consult the relevant privacy and cookie policy.

We also specify that the website [www.temakinho.com](http://www.temakinho.com) (hereinafter, the "Site") is owned by the company Temakinho Srl with registered office in via Francesco Petrarca n. 6, 20123 Milan (MI), VAT number 03134960305 (hereinafter "Temakinho" or "the company").

**DATA CONTROLLER** The Data Controller of your personal data carried out through this Site is **Temakinho Srl**. You can contact the Data Controller by ordinary mail, by writing to the address of the registered office, or by e-mail, to the address [privacy@temakinho.com](mailto:privacy@temakinho.com). In particular, Temakinho Srl is appointed responsible for the following treatments: IT infrastructure and management of the company website and app; provision of services for the marketing area such as sending commercial communications and brand promotion activities; provision of services in the legal area and personnel administration and management.

---

**TYPE OF PERSONAL DATA PROCESSED** What personal data we collect through this Site and how we process it depends on the products you purchase or the services you request, or how you have interacted with us on this Site. In some cases we may receive them from third parties, if you have given these subjects consent to share them.

On the different pages of the Site we process the following categories of personal data:



**Contact details** – name, surname, address, telephone number, e-mail address.



**Other personal data** – date of birth, gender, data on your educational, professional and work experience and, more generally, the data contained in your curriculum, cover letter, accompanying e-mail that you send us.



**Other information** - information that you will freely want to communicate to us by contacting us through our dedicated channels (eg. "Contact Us", "Catering", "Work with Us", "Book", "Order Online").



**Interests** – information you provide to us about your interests, habits, consumption choices.



**Payment data** – financial information about your credit card or prepaid card or your PayPal account, if you choose these payment methods for our products or services



**Use of the Site** – data derived from cookies, web beacons and other similar technologies. For more details and possible deactivation of cookies see our [cookie policy](#)

Your data may be processed with manual or IT tools, suitable to guarantee security, confidentiality and to avoid unauthorized access.

If you provide Us with personal data on behalf of someone else, you must ensure, in advance, that the data subjects have read this privacy policy.

We ask you to help us keep your personal data up to date, informing us of any changes that may occur and we invite you not to include in the messages you send us personal data concerning third parties or "sensitive" data (meaning those suitable for revealing your

---

racial or ethnic origin, your political opinions, religious or philosophical beliefs, your trade union membership, your genetic, biometric or related data relating to your health, your sex life or your sexual orientation). Otherwise, we will delete this information.

---

#### PROCESSING METHODS

We collect your personal data when:

- request one of our services, such as table reservations or catering services or when you order products online with the possibility of collection on the restaurant ("take away") or home delivery ("delivery"), respectively through the sections of the site "Book" or by telephone reservation, "Catering" and "Order online";
- contact us to send us your application for open positions (section "Work with us") or to send us or request information or request support through our communication channels, including in the "Contact Us" section;
- express your consent to receive marketing communications;
- You subscribe to newsletters or other direct marketing and advertising services;
- browse our Site. In this regard, we use cookies (small text files that are installed on your browser) and other techniques such as web beacons (small image files). For more details, including how to disable them, see our [cookie policy](#).

---

#### PURPOSE OF THE PROCESSING OF PERSONAL DATA

The processing of personal data must be legitimized by one of the legal conditions (so-called "legal basis") provided for by current legislation on the protection of personal data, as described below:



- a) purposes related to the reservation of the table** in the room, day and preferred time through the "Book" section of the Site or telephone booking: pre-contractual purposes (in the phase of identifying the room, choosing the preferred day and time, indicating the number of people participating and possibly paying a deposit).

Prerequisite for processing: execution of pre-contractual measures. The communication of your data is optional but necessary for the achievement of these purposes: therefore, if you do not communicate your data to us, you will not be able to use the table reservation service.



- b) purposes of demand and offer of our catering services** or at the specific restaurants or locations identified by you by writing in the appropriate form of the "Catering" section of the Site, as well as fulfillment of the legal obligations deriving from it (eg in accounting and tax matters).

Prerequisite for processing: execution of pre-contractual measures (in the phase of request, on your catering and catering service, and offer by us of the related services), contractual (following the request, provision of the service, management of the same, payment and / or invoicing by advance transfer of deposit directly in the restaurant identified by you) and fulfillment of specific legal obligations (for administrative-accounting purposes). The communication of your data is optional but necessary for the achievement of these purposes: therefore, any refusal to provide such data would in fact make it impossible to execute the aforementioned activities.



- c) purposes of providing online ordering services and *delivery* or take *away*** at the restaurants identified by you.

You are given the option to order the Products online and pick them up at the Temakinho Restaurant or the indicated *pick-up* point ("take away") or receive them at home ("*delivery*" service").

Prerequisite for processing: fulfillment of pre-contractual obligations (in the phase of identification and selection of products to be purchased) and contractual obligations (following the purchase phase and in relation to the delivery phases and any after-sales assistance) as well as fulfillment of specific legal obligations (for example, administrative-accounting purposes). The provision of data, although not mandatory, is essential and indispensable, for the management, total or partial, of pre-contractual and contractual relationships; failing this, we will not be able to process it.



- d) purpose of sending your curriculum vitae and / or your letter of presentation** in the appropriate form in the "Work with us" section of our Site, as part of research, selection and evaluation of candidates for the purpose of establishing an employment relationship.

Prerequisite for processing: execution of pre-contractual measures (aimed at facilitating the conclusion of an employment contract). The communication of your data is optional but necessary for the achievement of this purpose: therefore, if you do not communicate your data to us, you will not be able to use the products or services by sending the curriculum and / or the letter of presentation by e-mail.



**e) direct marketing purposes**: sending the newsletter, promotional initiatives of our products, services, initiatives and activities, by sending advertising material and commercial communications, carried out through traditional communication tools (such as traditional mail) and remote communication tools (such as e-mail, chat, telephone, SMS, video call, automatic call, instant message, chatbot, intelligent interactive communication systems, banners, notification systems and other remote communication tools).

Prerequisite for processing: your express consent; failure to provide the same does not entail consequences on contractual relationships. Consent can be revoked at any time by writing to [privacy@temakinho.com](mailto:privacy@temakinho.com). In the absence of consent or in case of revocation, commercial communications will not be sent.



**f) allow Tand to contact us through the "Contact Us" section** of our Site and to us to respond to you.

Prerequisite for processing: our legitimate interest in responding to your communications. The processing for this purpose is not mandatory and you can oppose it at any time by accessing its request through the channels specified in the following "CONTACTS" section. In the latter case, we will not be able to process personal data for the aforementioned purpose, unless we demonstrate the presence of overriding legitimate reasons.



**g) purposes related to the provision of the requested services**, the management of the related purchase orders, payments, invoicing and shipments as well as the fulfillment of the legal obligations deriving from them (eg in accounting and tax matters).

Prerequisite for processing: pre-contractual purposes (in the phase of identification and selection of the products to be purchased), contractual (following the purchase phase and in relation to the purchase, payment, invoicing, shipping, delivery and after-sales assistance phases) and fulfillment of specific legal obligations (for example, administrative-accounting purposes). The communication of your data is optional but necessary for the achievement of these purposes: therefore, any refusal to provide such data would in fact make it impossible to purchase our products online.



**h) sending our newsletter and sending promotional initiatives** of our products, services, initiatives and activities, by sending advertising material and commercial communications (direct marketing), made through traditional communication tools (such as traditional mail) and remote communication tools (such as e-mail, chat, telephone, SMS, video call, automatic call, instant message, chatbot, intelligent interactive communication systems, banners, notification systems and other remote communication tools).

Prerequisite for processing: your express consent; failure to provide the same does not entail consequences on contractual relationships. Consent can be revoked at any time by writing to [privacy@temakinho.com](mailto:privacy@temakinho.com). In the absence of consent or in case of revocation, the newsletter and commercial communications will not be sent.



**i) offering online advertising and sending commercial communications** based on your interests through the use of cookies.

Prerequisite for processing: your express consent; failure to provide the same does not entail consequences on contractual relationships. If you have not given your consent or have subsequently revoked it, we will not be able to offer online advertising and / or proceed with the commercial communications referred to above through cookies. To control the use of cookies and possibly disable them, see our [cookie policy](#).



**j) carrying out activities functional to any sale of company** and branch of the company, acquisitions, mergers, demergers, transformations and the execution of these operations.

Prerequisite for processing: legitimate interest in carrying out these operations. The processing for this purpose is not mandatory and you can oppose it at any time by

accessing its request through the channels specified in the following "CONTACTS" section. In the latter case, we will not be able to process personal data for the aforementioned purpose, unless we demonstrate the presence of overriding legitimate reasons.



**k) Compliance with legally binding requests to comply with a legal obligation, regulations or measures of the judicial authority, as well as to defend a right in court**

The Data Controller could process your personal data to fulfill a legal obligation (for example, administrative-accounting purposes) and / or to defend its rights in court.

Prerequisite for processing: legal obligations, to which the Data Controller is obliged to comply / legitimate interest to defend its right.



**l) Defense of rights in the course of judicial, administrative or extrajudicial proceedings and in the context of disputes arising in relation to the services offered:** Your personal data may be processed by the Data Controller to defend their rights or take legal action or even make claims against you or third parties.

Prerequisite for processing: our legitimate interest in asserting and defending our rights. The processing for this purpose is not mandatory and you can oppose it at any time by accessing its request through the channels specified in the following "CONTACTS" section. In the latter case, we will not be able to process personal data for the aforementioned purpose, unless we demonstrate the existence of overriding legitimate reasons.



**m) Purposes related to the obligations provided for by laws, regulations or community legislation, by provisions / requests of authorities legitimated by law and / or by supervisory and control bodies**

The Data Controller may process your personal data to fulfill the obligations to which it is bound.

Prerequisite for processing: fulfillment of a legal obligation. The provision of personal data for this purpose is mandatory because in default the Data Controller will find it impossible to fulfill its legal obligations.

---

**HOW WE KEEP YOUR  
PERSONAL DATA  
SECURE**



The Company uses appropriate security measures in order to improve the protection and maintenance of the security, integrity and accessibility of your personal data.

All your personal data is stored on our secure servers and is accessible and usable according to our standards and security policies.

If the data are processed by third parties, in the context of the methods of delivery of the Products and the forms of payment, the Data Controller ensures that security standards equivalent to its own will be applied.

The Data Controller undertakes to:

- ensure the accuracy and updating of the data processed, and promptly implement any corrections and / or additions requested by the interested party;
- notify the interested party, in the times and cases provided for by mandatory legislation, of any violations of personal data;
- ensure compliance of processing operations with the applicable legal provisions.

Furthermore, the Data Controller processes your personal data in full compliance with the principle of correctness, lawfulness and transparency. In compliance with the Privacy Law, the Data Controller configures or, in any case, undertakes to configure information systems and computer programs by minimizing the use of personal data, so as to exclude their processing if the purposes pursued can be achieved through, respectively, anonymous data or appropriate methods that allow the identification of the interested party only in case of need. Finally, it should be noted that the data are not used for the adoption of automated decision-making processes.

---

**HOW LONG WE KEEP  
PERSONAL DATA**

Except as specified about cookies in the [cookie policy](#) we keep your personal data for different periods depending on the purposes for which you have communicated them to us. more precisely:

### Contact details – other information – interests

- to allow you to **book the table online** in one of our restaurants: we keep your data until the day for which you asked us to keep the table reserved for you and, for the sole purpose of protecting our rights in case of disputes, for the following 10 years, except in cases where storage for a longer period is required for any disputes, requests from the competent authority or in accordance with applicable law;
- to allow you to contact us through the "**Contact Us**" section of our Site: from the day you sent us your request until the next 6 months;
- to fulfill legal **obligations or orders of the public authority**: for as long as required by the legislation concretely applicable;
- **for the performance of activities functional to any sale of the company and business unit, and to extraordinary operations** (such as acquisitions, mergers, etc.): the retention periods indicated above apply depending on the corresponding purpose concretely pursued.



**Other personal data** – this data, if related to the sending of the resume / cover letter will be kept for 12 months from the day you sent us these documents. If sent through the "Contact Us" section of our site, they will be kept for 6 months from the day you sent us your request.

**Payment data** – these data may be kept for the time necessary to process your requests and in any case no later than the following 10 (ten) years, in relation to the data necessary for administrative-accounting purposes.

**Website usage data** – such data will be kept as long as the account is active. The storage times of the various cookies that may be used can be consulted in the appropriate [Cookie Policy](#).

In any case, for technical reasons, the termination of the processing and the consequent definitive cancellation or irreversible anonymization of the related personal data will be definitive within thirty days of the terms indicated above.

With particular reference to the protection of our rights in court or in case of requests from the authority, the data processed will be kept for the time necessary to process the request or to pursue the protection of your right.

---

**WITH WHOM THE  
PERSONAL DATA IS  
SHARED**



Except as specified about cookies in the [cookie policy](#) for the pursuit of each of the purposes mentioned above, your personal data collected through this Site may be communicated to the following categories of subjects:

- our employees specifically appointed for the processing of your data, in particular for the purposes of online customer service and in our restaurants, employees in the sales, accounting, human resources, IT sectors and, in general, our employees, duly appointed;
- our employees in charge of providing you with the requested catering service and customer assistance;
- our duly appointed employees, in particular marketing and sales staff;
- providers of tax and legal assistance and advice services;
- it service providers including software support, or archiving;
- companies in charge of providing us with a service (e.g. logistics services for the delivery of the products purchased);
- third-party companies linked to the Data Controller by affiliation contract;
- law enforcement, government agencies, regulatory bodies, courts or other public authorities authorized by law;
- third parties or bodies to which the communication of data is required bylaw;
- transferees of a company or branch of a company, potential buyers of the Data Controller and companies involved in, or resulting from, any mergers, demergers, transformations;
- personnel in the IT or sales /*delivery* / *take away* area, duly appointed authorized to process.

In addition, for the purposes referred to in letter j) of the previous paragraph (carrying out company transfers and extraordinary operations), we communicate your data to transferees of a company or branch of a company, potential buyers of the Data Controller and companies involved in, or resulting from, any mergers, demergers, transformations.

The subjects indicated above may act, depending on the case, as data processors or independent data controllers. Beyond the aforementioned subjects, your data will not be disclosed.

---

**TRANSFER OF DATA  
EXTRA EUROPEAN  
UNION AND THE  
EUROPEAN ECONOMIC  
AREA**



For the performance of our services we may also transfer your data outside the European Economic Area. For the performance of the table reservation service, we also transfer your data to service providers located in the USA and the United Kingdom.

The transfer of your data to these countries takes place in any case in compliance with the applicable regulations and international treaties. Suppliers in any case guarantee high quality standards and protection of confidentiality, as well as compliance with applicable regulations and international treaties.

You have the right to obtain a copy of the data held abroad and to obtain information on the place where such data is stored by making an express request to us at the addresses indicated above.

---

**CONTACTS**



If you have any questions regarding the processing of your personal data, please contact us by writing to [privacy@temakinho.com](mailto:privacy@temakinho.com)

---

**PERSONAL DATA  
PROTECTION RIGHTS**



We guarantee that you can exercise at any time the rights provided for by art. 12.2 of EU Regulation no. 679/2016 (so-called "**GDPR**"). You have the right to:

- have access to your data;
- request the correction of your inaccurate personal data or the integration of incomplete ones;
- obtain the cancellation of your personal data if one of the reasons provided for by the GDPR exists;
- request to limit the processing only to some personal data, if there is one of the reasons provided for by the Regulation;
- if we carry out the processing by automated means on the basis of consent or contract, to request to receive your personal data in a structured

format, commonly used and readable by automatic device or to request its transmission to another owner without hindrance;

- object in whole or in part to the processing of your personal data;
- revoke your consent to the processing at any time if the same is based on consent, without prejudice to the lawfulness of the corresponding processing until the time of revocation.

The exercise of these rights is subject to certain exceptions aimed at safeguarding the public interest (e.g. the prevention or identification of crimes) and our interests. In the event that you exercise any of the aforementioned rights, it will be our responsibility to verify that you are entitled to exercise it and we will give you feedback, as a rule, within one month.

For any complaints or reports on how we process your data we will make every effort to respond to your concerns. However, if you wish, you can submit complaints or reports to the Guarantor for the protection of personal data, whose contact details can be found on the website [www.garanteprivacy.it](http://www.garanteprivacy.it).